

Your chance to win a 'Wish Gift Card' (Lifebridge Aged Care Customer Satisfaction Survey 2020 Promotion)

Terms and Conditions of Entry

1. Participants and Compliance with terms

- 1.1. The following terms and conditions (Terms and Conditions) apply for the 'Win a Wish Gift Card' (Promotion).
- 1.2. The Promoter is Lifebridge Australia Ltd (ABN 35 023 657 150) of Cudgen Road, Kingscliff NSW 2487.
- 1.3. The Entrant is any individual who enters the Promotion in accordance with these Terms and Conditions. By entering the Promotion, or using a prize, each person entering the Promotion acknowledges that they have read, understand and agree to these Terms and Conditions.
- 1.4. Information on how to enter the Promotion, prizes and other details contained within promotional advertisements form part of these Terms and Conditions.
- 1.5. Entries not completed with these Terms and Conditions are void.

2. Entry Phase

- 2.1. The Promotion commences on Wednesday December 2, 2020 at 4.30pm (AEST) and closes on Monday January 4, 2021 at 4.30pm (the Promotion Period).

3. Entry & Eligibility Requirements

- 3.1. To be eligible to enter in the promotion, the entrant must be of 18 years of age or older.
- 3.2. The entrant must complete the Aged Care Services Customer Satisfaction Survey either online via Survey Monkey or via hard copy and return to Lifebridge Australia or post to PO Box 1403, Kingscliff NSW 2487 with their name included.
- 3.3. All entrants must be received within the promotion period.
- 3.4. The entrant may only enter once. Multiple records of the same entrant will be null and void.
- 3.5. All other forms of communication will not be accepted as a valid entry into the promotion. These include but are not limited to: phone, SMS and private messaging.
- 3.6. Entries will be deemed accepted once the entry form has been received. Incomplete entries will not be included in the prize draw.
- 3.7. All valid entries submitted, will be entered into a random draw on Tuesday, January 12, 2021 at 12 noon to determine the winner.
- 3.8. The eligible winner will be selected at random via a random generator.
- 3.9. The winner of the Promotion will be judged at the discretion of Lifebridge Australia Ltd. The point at which a winner has been identified will void any future entries made into the competition.

4. Prize

- 4.1. There will be one (1) prize winner.
- 4.2. One (1) entrant will be awarded the following prize: A 'Wish Gift Card' valued at \$100.00.
- 4.3. Proof of identity is required before the promoter will release the prize to an eligible winner. Proof of identity may include a valid Australian or International Driver's License or Passport. Proof of Identity can be supplied electronically via communications@lifebridge.org.au. Proof of identification considered suitable for verification is at the discretion of the Promoter.
- 4.4. The prize offered in this promotion must be taken as promoted and cannot be redeemed for cash or alternative prizes. No compensation will be payable if a winner is unable to claim the prize.
- 4.5. The prize is the responsibility of the winning entrant to collect. Postage may be organised at the cost of the Entrant and will be posted via Registered Mail to valid Australian Postal Address.
- 4.6. The Promoter accepts no responsibility for lost, damaged, stolen or misplaced prizes distributed to the Entrant. It is the responsibility of the Entrant to safeguard their prize.
- 4.7. No compensation will be payable if, for any reason, a winner is unable to use the prize as stated.

5. Judging

- 5.1. Each valid entry will be judged according to its merits. The Promoters decision on the Promotion winner is final and no correspondence will be entered into.
- 5.2. The winner of the prize will be selected by the Promoter at Cudgen Road, Kingscliff NSW 2487.
- 5.3. The winner will be notified via the contact details on file. If the Promoter is unable to reach the winning entrant and no correspondence has been entered into within a 14 day period the winning entrant will forfeit their right to the prize.

6. Other Terms

- 6.1. In the case of the intervention of any outside act, agent or event which prevents or significantly hinders the Promoter's ability to proceed with the Promotion within the dates and in the manner described in these Terms and Conditions, including but not limited to power failures, tempests, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, the Promoter may in its absolute discretion cancel the Promotion and recommence it from the start on the same conditions, subject to any relevant legislation.
- 6.2. The Promoter is not responsible for any incorrect or inaccurate information either caused by programming associated with or utilized in this promotion, or for any technical error, or any combination thereof that may occur in the course of the administration of this Promotion including omission, interruption, deletion, defect, delay in operation or transmissions, communications line, mobile or satellite network failure, theft or destruction or unauthorized access to or alteration of entries.
- 6.3. The promoter reserves the right, at any time, to verify the validity of entries, Entrants and any other persons submitting entries (including a persons identity, age and place of residence, and, where an Entrant is aged under 18, that the person submitting their entry is their parent or legal guardian).
- 6.4. The promoter reserves the right in its sole discretion to disqualify any individual who it has reason to believe has breached any of these Terms and Conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the promotion. The Promoters legal rights to recover damages or other compensation from such an offender are reserved.
- 6.5. If the promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law, and subject to any written direction from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.
- 6.6. All entry details remain the property of the Entrant and will be used for communication and marketing materials as determined by Lifebridge Australia Ltd and in accordance with Lifebridge Australia Ltd.'s Privacy Policy.
- 6.7. No responsibility is accepted for any variation in the value of prizes. The Promoter reserves the right to cancel or change the prizes offered under the Promotion if there are any changes to the law which would or might render the Promotion or any prizes offered under the Promotion unlawful. Continuation of the Promotion is at the Promoter's discretion.
- 6.8. Lifebridge Australia Ltd employees and immediate family members are excluded from this promotion.
- 6.9. Conduct of the entire Promotion, including decisions on the eligibility of persons to enter and situations or issues for which these terms and conditions make no provision or are unclear are the responsibility of the Promoter, whose decision in all matters will be final and binding. No correspondence will be entered into.
- 6.10. Participation in the Promotion by an Entrant indicates acceptance of the Terms and Conditions governing this promotion.