

# memo

memo no: 861  
to: All Lifebridge Staff and Volunteers  
from: Amanda Chadwick  
date: 18 October 2022  
subject: Covid-19 Response Update & General Communication

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Dear Lifebridge Staff and Volunteers,

The general community has been advised that affective 14<sup>th</sup> October 2022, it is no longer mandatory to self-isolate if you test positive to COVID-19.

The NSW Chief Health Officer has maintained stricter requirements for aged care and NDIS service providers along the following lines:

- Staff who test positive to COVID-19 shall not provide services for at least 7 days after their positive test.
- Staff who have been in close contact with someone who has tested positive to COVID-19 shall undertake a risk assessment in consultation with the employer to determine the period they will isolate from work.
- Staff should not provide in-home or in-community care services if they have any respiratory or influenza like symptoms.
- It is recommended that staff undergo a COVID-19 RAT at least every 3 days.
- All care staff should continue to wear a mask covering their nose and mouth while providing service in-home and during transport.
- For the best protection against severe illness it is important to be 'up to date' for all vaccinations including COVID-19 and influenza. Current requirements provide for 3 doses of a Covid-19 vaccine.

As you are aware from our text messages last week, Lifebridge experienced a mini outbreak of Covid-19 impacting staff and customers across groups and in-home services. Please remember the risk and impact of Covid-19 on our staff and vulnerable customers may be quite severe. It is extremely important that you maintain vigilance and ensure mask wearing, health and hygiene protocols and social distancing (where possible) are maintained at all times when delivering services indoors and during transportation.

## Active Recruitment

Lifebridge is currently recruiting the following position:

### **Rostering Officer**

We welcome internal applications which may be forwarded directly to [human.resources@lifebridge.org.au](mailto:human.resources@lifebridge.org.au) by Friday 21<sup>st</sup> October, 2022. Please contact Amanda Chadwick if you require additional information including a current Success Profile. Alternatively you may access the ad on SEEK.

### Staff Satisfaction & Engagement Survey

Next week you will be invited to participate in the annual Staff Engagement and Satisfaction Survey. Your feedback is extremely important to us and provides us the information we need to focus our attention on the planning and prioritization of activities to be a better and more effective organisation as we aim to be both a provider and employer of choice.

The *Your Say* survey will be sent to your Lifebridge email address by a company called Pathways Australia. The survey will only take a couple of minutes to complete. Your feedback will remain confidential and will be reported on an aggregated basis to Lifebridge. Please take the time to complete the survey and provide us your valuable feedback.

### On-Call

Please note the after hours on-call phone number for use by staff only to escalate issues is **0400 087 077**. Please contact your manager if you would like to discuss any of the above.

Kind regards,



Amanda Chadwick  
Business Services Manager