# 2023

### **BOOK NOW** TO AVOID DISAPPOINTMENT

### **POTTSVILLE HOUSE** Short Term Accommodation

Escape to a home away from home just minutes away from one of the Tweed Coast's most beautiful beaches.



### SHORT TERM ACCOMMODATION

### Overview

Short-term accommodation replaces what used to be known as respite and provides people with disability the opportunity to have a holiday away from home and for their families and carers to have a break.

Our Pottsville Short-Term Accommodation House, which is open 7 days a week, 24 hours a day, is a beautiful blend of residential and coastal living. Compliant with the Disability Services Standards, it is suitable for people of all needs. Short Term Accommodation can be funded through core and you dont have to have it specified in your NDIS plan.

#### EXAMPLE NDIS GOALS FOR SHORT TERM ACCOMMODATION STAYS:

- I would like to be supported to have a holiday.
- I would like to increase my independence.
- I want to increase my social network and make new friends.
- Time away from my family/carers

#### **BRING YOUR BEACH GETAWAY TO LIFE**

Escape to a home away from home just minutes away from one of the Tweed Coast's most beautiful beaches. Pottsville is a coastal town in the Northern Rivers of NSW, serviced by a small shopping centre with takeaway food, award winning restaurants, beachside hotel, supermarkets and surf and fishing supplies.

The many creeks and estuaries around Pottsville are great for canoeing, fishing and swimming. Visit the Beachside Markets on the first and third Sunday of each month for local produce and crafts. Pottsville Environmental Park has beautiful walks that wind through natural bushland and has so many picturesque spots to enjoy a picnic or BBQ.

#### WHAT IS INCLUDED?

We aim to make your stay at the Pottsville Short Term Accommodation House as comfortable as possible and our Short Term Stay package includes:

• The option to stay during the school holidays and public holidays, Qualified support staff 24/7, All meals including breakfast, lunch and dinner – (we can fully cater for individual diet and health needs), Social activities, outings and much more, Accessible Transport, No out of pocket expenses.

Pottsville House is an open plan, wheelchair friendly house with four private guest bedrooms, two bathrooms, one equipped with a bath, fully accessible kitchen, living and dining areas which lead out to a covered entertainment area.





Located in the exclusive "Black Rocks" Estate, the house is perfectly positioned to enjoy the essence of the Pottsville Beach lifestyle.

The walking and cycle tracks along the creek to the beach are flat and wheel chair friendly.

The Tweed Coast is a beach lover's dream with 37 km of stunning coastline, covering all you need for aquatic adventures from heart-pumping action to meditative moments.





Whether you are looking for a night out, a sports Weekend, an all adventure experience, coastal chill or a fishing weekend, our Pottsville Short Term Accommodation House is right where the action is. Qualified support staff are on duty 24 hours a day during your stay.





All meals including breakfast, lunch and dinner are included in your Short-Term Package.

We can fully cater for individual diet and health needs.

Award winning local restaurants are a celebration of the Northern Rivers coastal lifestyle, local produce and seemingly endless choices and options.



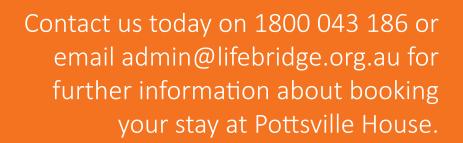


Pottsville Environmental Park is 54 hectares of coastal vegetation set between the two arms of Cudgera Creek.

It has over 4km of walking tracks, wetland boardwalks and viewing platforms. The popular Pottsville Beach Markets are a great avenue to purchase farm fresh produce, plants, home-made treats, local art and craft, clothing and jewellery, home decor, nic-nacks and much more.

Kayak or canoe upstream on the tranquil Mooball Creek for around 6 kms, where eventually emerging from the tree cover you are greeted with a stunning view of Mt Warning.

\*Subject to water safety guidelines.





Escape to a home away from home just minutes away from one of the Tweed most beautiful and relaxing beaches.





## **COMMITTED TO SAFETY**

The COVID-19 pandemic has highlighted Lifebridge's role as an essential service to our customers and our community.

More than ever do we stand behind our motto of supporting people in our community and we are committed to a COVID Safe workplace for our customers, staff and volunteers.

We have changed the way we do things to make being COVID Safe an essential part of our daily lives.

If you have an further questions about the COVID safe measures put in place by Lifebridge, please contact us on 1800 043 186 or email admin@lifebridge.org.au

We are committed to keeping our customers, staff and volunteers as COVID safe as we possibly can and appreciate your cooperation in adhering to all COVID safe protocols put in place.



### PERSONAL HYGIENE

Good Hygiene Practices are reinforced in our monthly Staff Updates and also in communications to our customers.

Signage reinforces the message at our physical locations to best support a COVID safe workplace.

Sanitisting stations have been set up at all Lifebridge lcoations and forms part of our condition of entry.

Infection Control Training is a mandatory requirement for all Lifebridge staff.



### PERSONAL PROTECTIVE EQUIPMENT

All Lifebridge staff and volunteers have access to Personal Protective Equipment (PPE) which includes:

- Face Masks
- Gloves
- Hand Sanitiser
- Disinfectant Wipes
- Shoe Booties
- Glen 20 spray.





### CLEANING AND Sanitising

All Lifebridge venues and administration offices underwent an extensive clean during the COVID Lockdown period.

Cleaning and sanitising is regularly carried out at Lifebridge locations after each group activity.

Buses are also wiped down and sanitised at the end of every shift.

Office staff have been instructed to clean and sanitise their workstations every afternoon.



### SOCIAL DISTANCING

To maintain a safe working environment, Lifebridge have imposed strict guidelines around social distancing.

Activity Groups have reduced in size to maintain social distancing.

We have also limited group sizes at our Kingscliff Cottage.

Office staff have the option to work at home and only 12 staff members are permitted in our administration building at one time.



#### PANDEMIC RESPONSE PLAN

Lifebridge have created a Pandemic Response Plan which is available to download on our website <u>lifebridge.org.au</u> under the Resources Tab.

The purpose of this plan is to provide services and business continuity, protection and reassurance to customers and staff of Lifebridge in the event of a pandemic or pandemic like event.

All Lifebridge staff must read and understand the Pandemic Response Plan as part of their employment.

### lifebridge

Discover Lifebridge Visit **lifebridge.org.au** or call **1800 043 186**